



Director of Operations

Tammy Brooks brings to School Turnaround a proven track record of outstanding operational improvement for multi-million dollar companies and not-for-profit organizations. With more than 17 years of program and financial operations leadership, Tammy applies her project management, writing, and marketing skills to the task of overseeing operations for School Turnaround. Tammy is responsible for assuring that School Turnaround's services are delivered to the highest standards and in a cost-effective manner in partnership with program and financial leaders. Specifically, Tammy supervises marketing and sales, manages web-based initiatives, leads grant management, and provides technical assistance to schools. Her project management skills enable our team of turnaround specialists to function effectively across the United States.

Prior to joining School Turnaround, Tammy served as Program Director for Catholic Charities in Schenectady County NY, spearheading a tri-county welfare to work initiative. In this role, Tammy provided expert leadership managing daily operations, training, and finances. She was instrumental in implementing fresh policies and procedures for the program as well as the larger organization. Notable achievements while at Catholic Charities include slashing program costs by more than \$18,000 in the first year, acquiring a \$1.1 M grant from New York State, and forging valuable relationships with government officials.

While working full time at Catholic Charities, Tammy returned to school and earned a Masters degree in Business Administration from The State University of NY in Albany. Tammy's earlier career focus was in retail sales and financing. Her undergraduate degree is in Communications from The State University of NY in Oswego.